

Privacy Policy (v1)

LAST UPDATED: 15th September, 2017

At Exigent Australia (also referenced as "WE" or "US" in this document), our commitment is to protect and maintain the privacy of our customers. Any information that we collect is done so while complying with the 1988 Privacy Act under Australian Law.

This document will outline how we manage the any information that we have collected while following the National Privacy Principles that is outlined by the Office of the Australian Information Commissioner

- <http://www.oaic.gov.au/privacy/privacy-act/national-privacy-principles>

1. What is Personal Information?

Information (whether this be accuracy or a formed opinion) that is retrieved or provided to us that is helped to reasonably create the identification of a person.

2. What Information is collected?

Information that we may collect may consist of your full name, your contact details (residential and/or business address, contact telephone number and email address) and your age.

3. How do we collect this Personal Information?

This information may be collected by submitting the details to us through our order form, in person, by telephone, by email or through our website.

Information may also be collected for us by third parties including body corporates, professional advisers and other information that may be available through public content distributors.

4. What information do we use?

We may use your name and contact details to assist us with making contact with you from time to time. This information can be used to provide you with promotions that we may offer from time to time, important announcements and billing.

Customers can choose to opt out of our promotion emails in our customer portal website.

5. How do we protect your information?

We have implemented a number of security measurements to maintain the security and safety of all personal information in our system. When accessing and submitting your information to us, this information is transmitted VIA a Secure Socket Layer (SSL) method.

The information stored within our system is accessed by only those who are authorized within Exigent Australia and has been granted special access rights to this information.

6. Do we disclose any information to third parties?

Any information that we collect and is stored within our system is not sold, traded or provided to any other third parties that are found to be a non-government agency. All information is kept private and confident. We may release any information that may be requested when we must comply with local, state or federal Australian Laws.

When disclosing any information, we will comply with the requirements under the Australian Privacy Act.

7. Can I update my information?

Information that we hold can be updated through our customer portal website. There may be some information that we store and will require an authorized person within Exigent Australia to update on the customers behalf. This information can be updated by contacting our Customer Care team by email (email: customercare@exigent.com.au).

By accessing and using our websites and our services, you have consented to our Privacy Policy.

We may alter this Privacy Policy from time to time and by doing so, we will update this document when alterations are made.